



**ΠΡΕΣΒΕΙΑ ΤΗΣ ΕΛΛΑΔΟΣ
ΓΡΑΦΕΙΟ ΟΙΚΟΝΟΜΙΚΩΝ
ΚΑΙ ΕΜΠΟΡΙΚΩΝ
ΥΠΟΘΕΣΕΩΝ**

18, Aisha El Taymoureya,
Garden City, Cairo - Egypt

**ΑΔΙΑΒΑΘΜΗΤΟ
ΚΑΝΟΝΙΚΟ**

Κάιρο, 28-11-2021
Α.Π. Φ. 2040/804

ΠΡΟΣ : - όπως Λίστα Αποδεκτών (βλ. email)

ΚΟΙΝ.: - Διπλ. Γραφείο κ. Πρωθυπουργού
- Διπλ. Γραφείο κ. Υπουργού
- Διπλ. Γραφείο κ. Αναπληρωτή Υπουργού
- Διπλ. Γραφείο Υφυπουργού κ. Φραγκογιάννη
- Γραφείο κ. Γενικού Γραμματέα
- Γραφείο κ. Γεν. Γραμματέα ΔΟΣ & Εξωστρέφειας
- Γραφείο κας Β' Γεν. Διευθύντριας
- Α6, Β5, Β2 και Γ1 Δ/σεις

Ε.Δ. Πρεσβεία Καΐρου

ΘΕΜΑ: Παρουσίαση και διευκρινιστικές απαντήσεις για το σύστημα Advance Cargo Information (ACI)

Σε συνέχεια ενημερωτικής συνάντησης με την τελωνειακή αρχή της Αιγύπτου και εκπροσώπους της εταιρείας MTS η οποία έχει αναλάβει την εκπόνηση του προγράμματος NAFEZA, επισυνάπτονται η παρουσίαση Power Point που παρουσιάστηκε στη συνάντηση και γραπτές απαντήσεις σε συγκεντρωτικές ερωτήσεις που τέθηκαν από τις Πρεσβείες των κ.μ.

Στοχευμένη πληροφόρηση θα αναρτηθεί από το Γραφείο μας στον ιστότοπο [AGORA](#). Το Γραφείο μας παρακολουθεί τις εξελίξεις και θα σας τηρήσουμε ενήμερους για οτιδήποτε νεότερο.

Ο Προϊστάμενος

Περικλής Δαβανέλος
Σύμβουλος ΟΕΥ Α'

Συν.: 2 αρχεία

Introduction to the

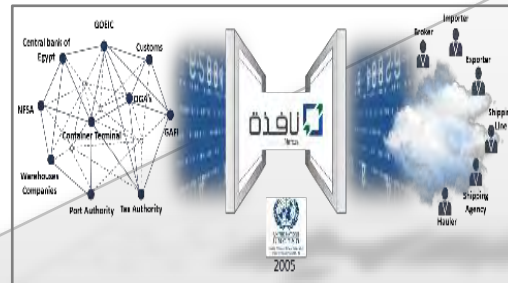
Egyptian National Single Window Platform for Trade across Borders (Nafeza) and the Advance Cargo System

Presentation Roadmap

Introduction Project & Company



Nafeza Single Window The Platform & System



Advance Cargo Information System & Requirements



Q & A



Who is Misr Technology Services “MTS

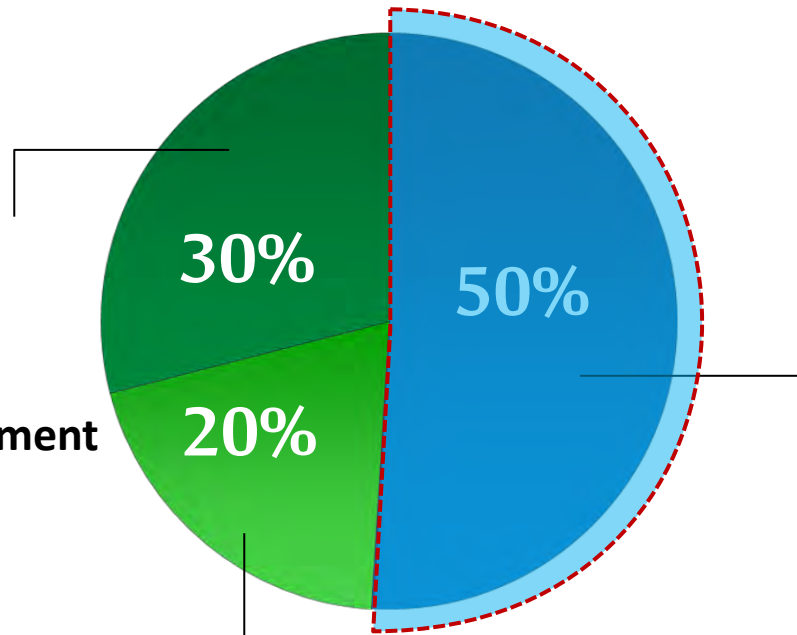
Partners

Public Sector:

- E-Finance
- National Investment Bank
- Egyptian Company for Investment

Private Sector:

- Amiral Management Corporation

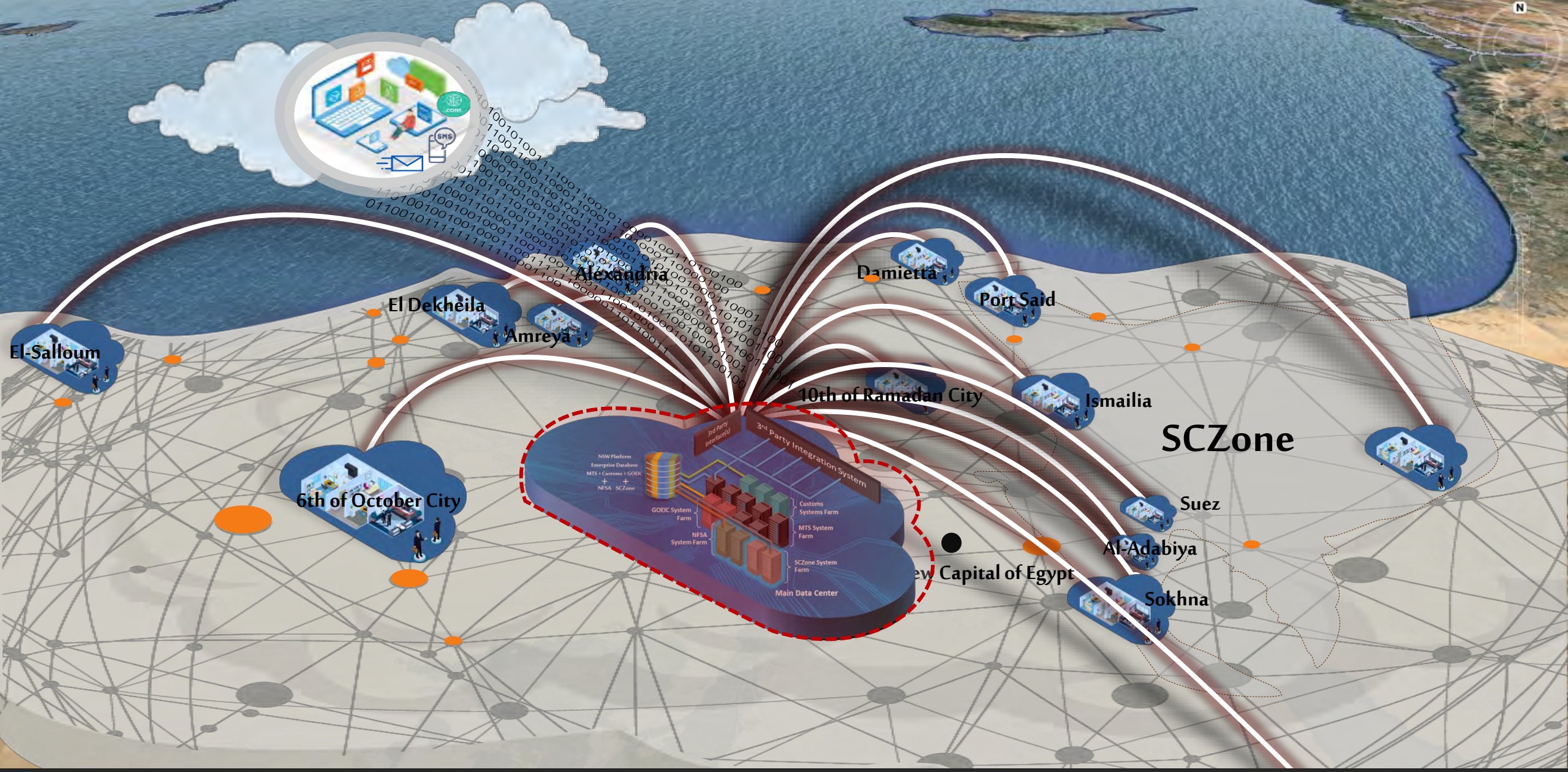


Legal Status:

**Egyptian Shareholding Company
Law 159/Y1981**

**Ministry of
Finance**

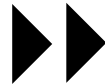
**Develop, operate and administer
a national platform that provides electronic data
processing services to stakeholders associated with
Egypt's international trade procedures**



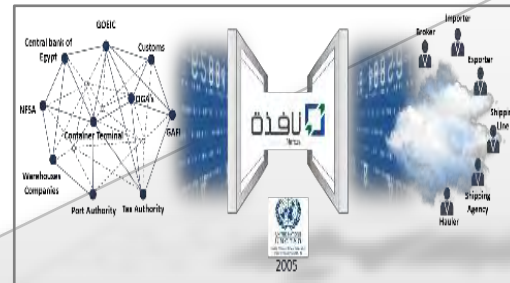
**Egypt is transformed into ONE Integrated Logistic Area
and a Central Logistic Hub for international Trade**

Presentation Roadmap

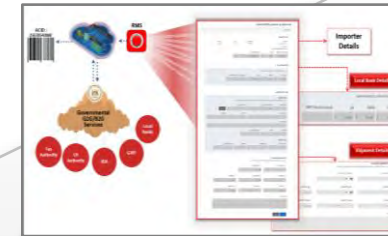
Introduction
Project & Company



**Nafeza Single Window
The Platform & System**



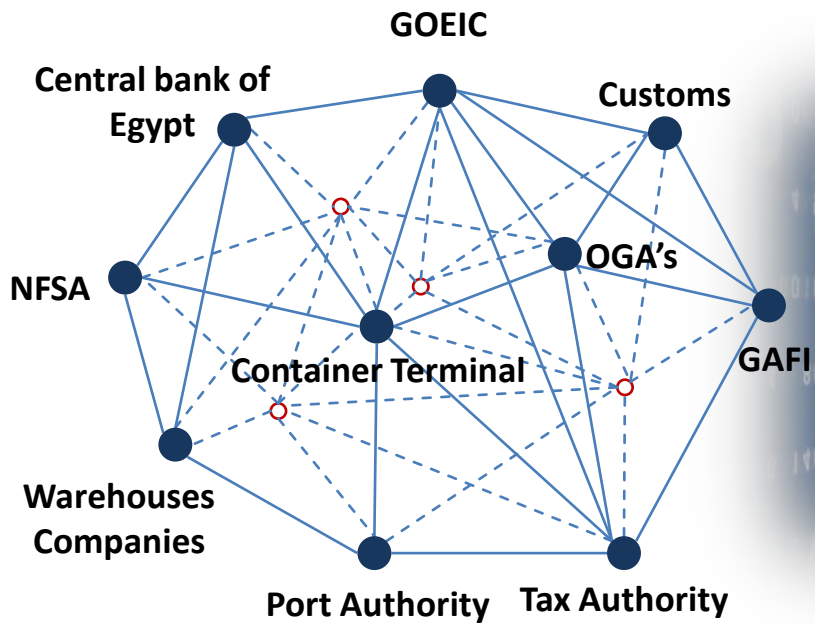
**Advance Cargo Information
System & Requirements**



Q & A



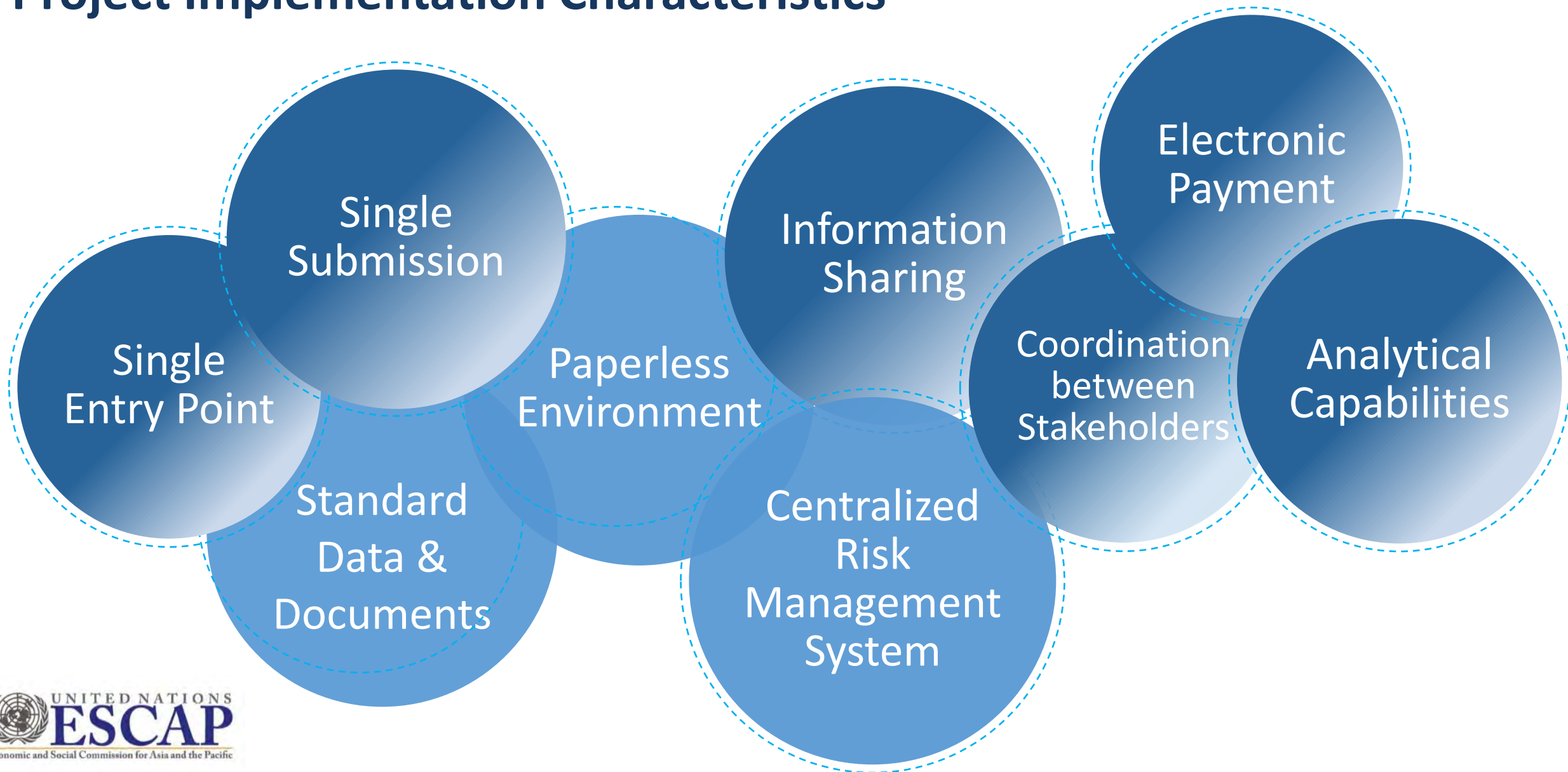
NAFEZA Implementation Concept



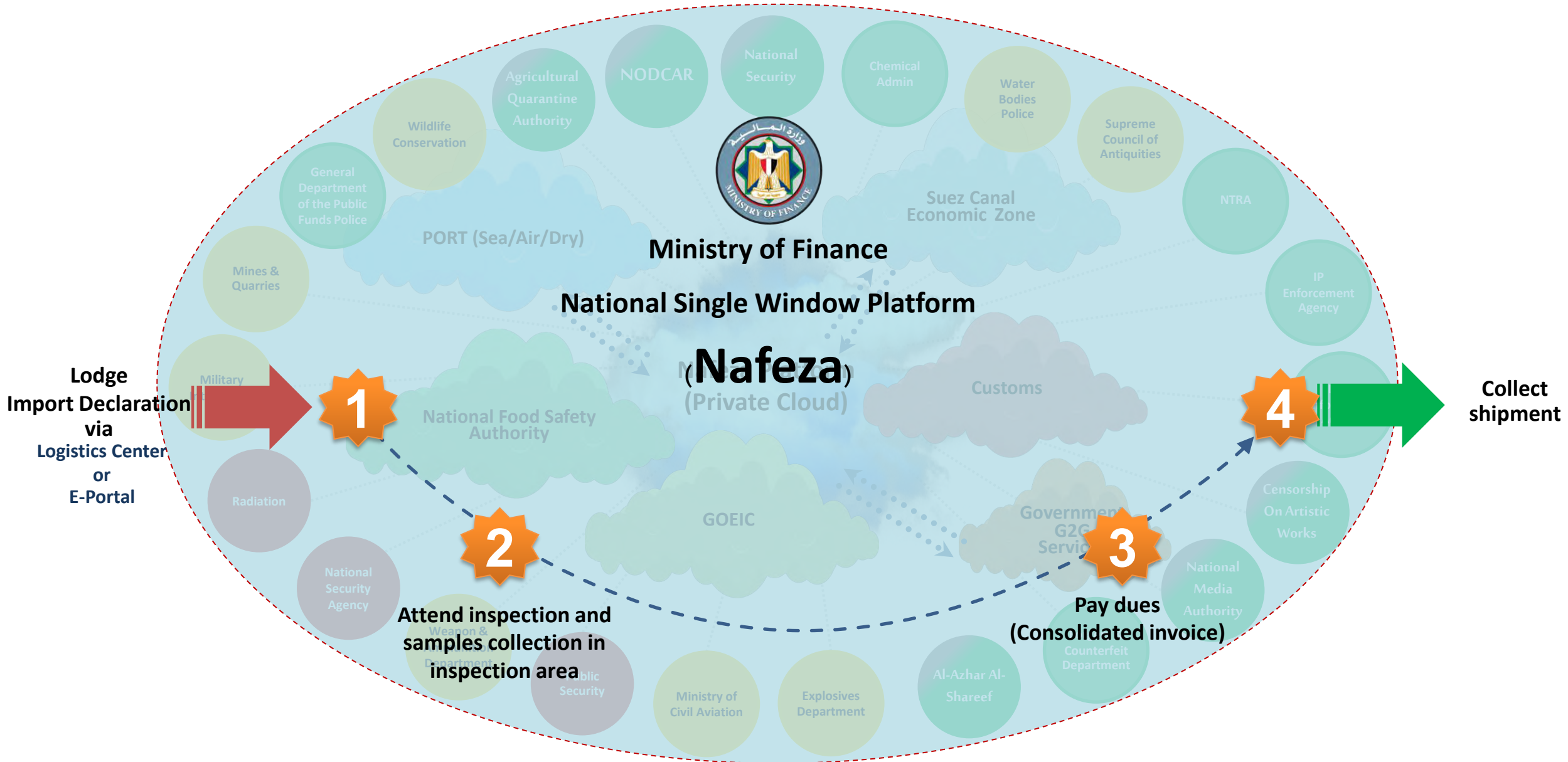
UNITED NATIONS
UNCTAD
Single Window Implementation
Recommendation No. 33
2005



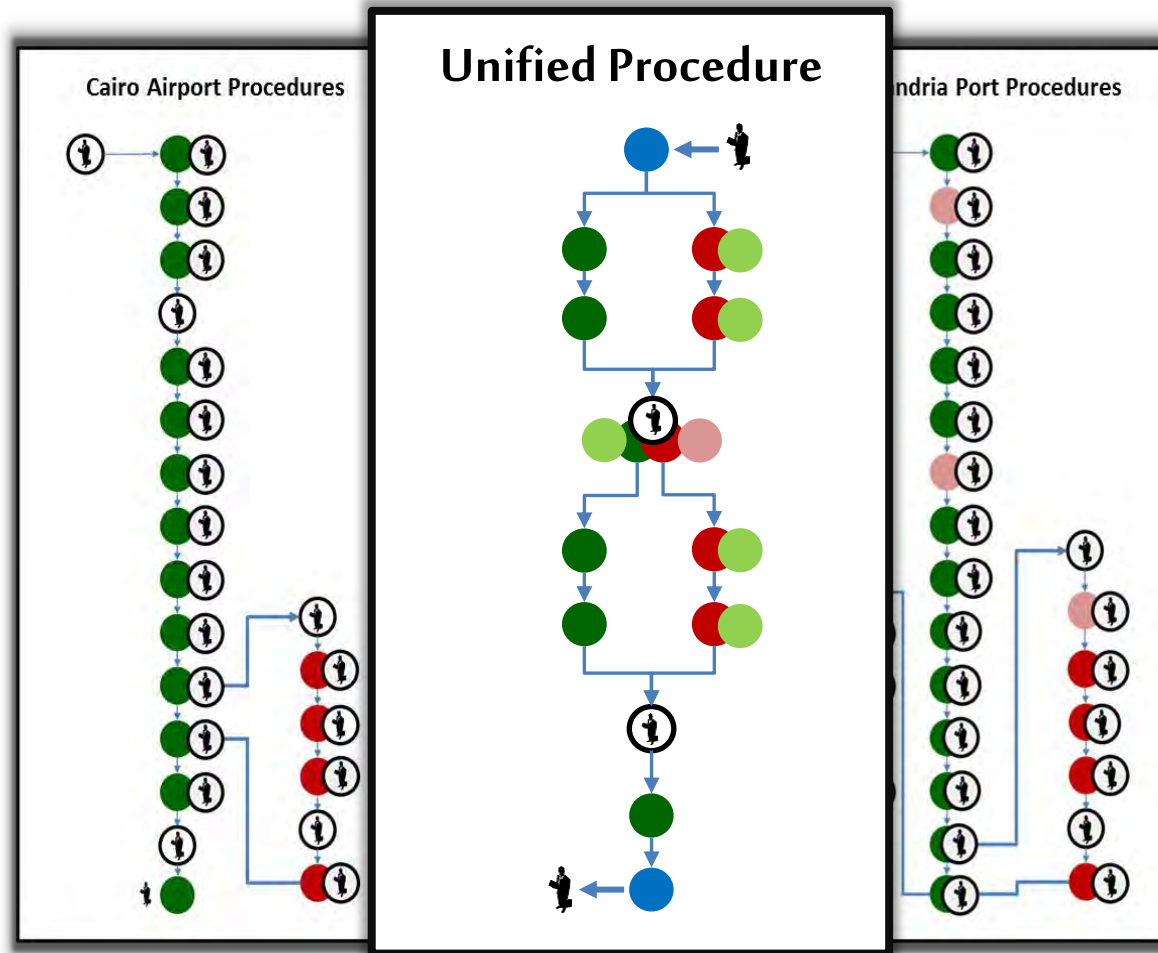
Project Implementation Characteristics



NAFEZA - Scope of Business Coverage

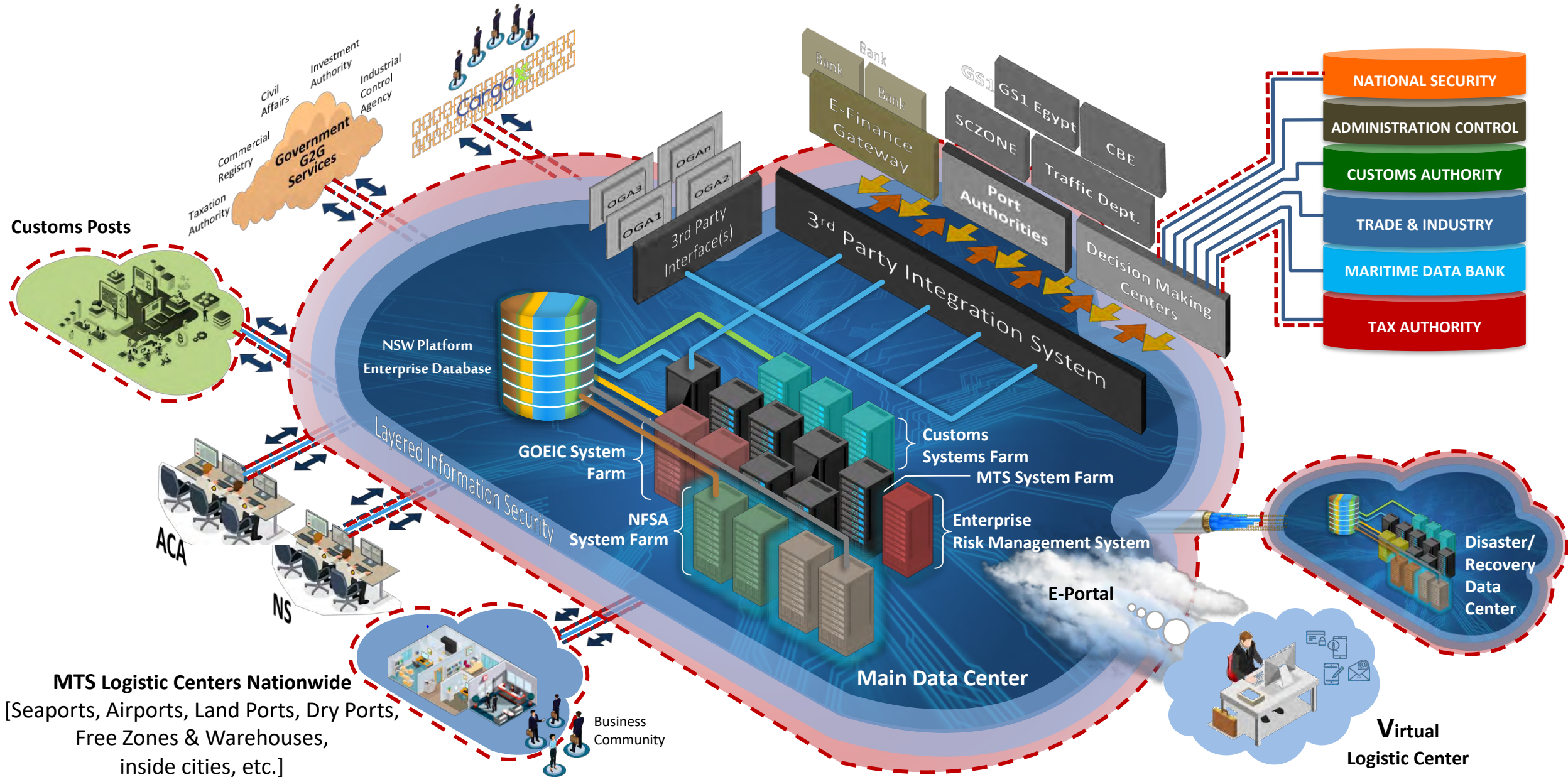


NAFEZA - Process Re-Engineering of Cargo Clearance Procedures



Customer
 Storage Company
 Customs
 NFA
 GOEIC
 MTS

Nafeza Platform – HYBRID Model



Nafeza e-Portal – www.Nafeza.gov.eg

The screenshot displays the Nafeza e-Portal website. The main banner features the CargoX logo with the tagline "Building Digital Trust With Blockchain Document Transfer" and an illustration of a cargo ship, a person at a computer, and a plane. The text on the banner reads: "المستندات المطلوبة لإنشاء ملف ACI" (Required documents for creating an ACI file), "تقديم البيانات والمستندات الرقمية الخاصة بالبضاعة إلى الجمارك من خلال منصة «نافذة» قبل شحنها إلى البلاد" (Submitting digital data and documents for the cargo to customs through the 'Nafeza' platform before shipping to the country), "تعرف على كافة المستندات المطلوبة لإنشاء وإرسال ملف ACI بنظام التسجيل المسبق للشحنات" (Learn about all the required documents for creating and sending an ACI file through the pre-shipment registration system), and a button "إكتشف المزيد" (Discover more).

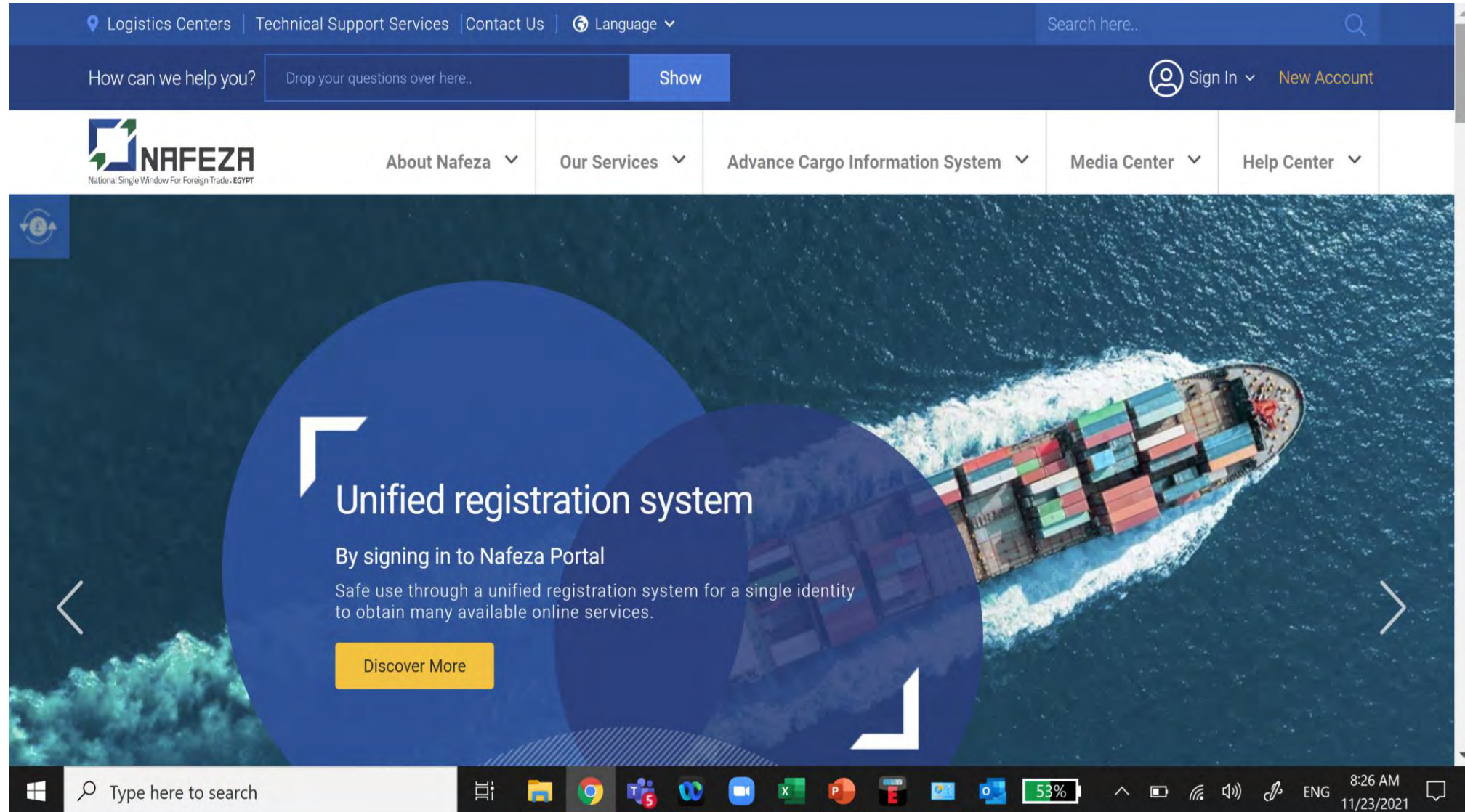
On the right side, there is a sidebar titled "أسعار صرف العملات الأجنبية" (Foreign Exchange Rates). It lists the following rates:

العملة	سعر الصرف	مقدار التغير
دولار أمريكي (USD)	15.7786	0.000
يورو (EUR)	17.7904	0.000
جنيه إسترليني (GBP)	21.2049	0.000
يوان صيني (CNY)	2.4728	0.000

At the bottom right of the sidebar, it says "المزيد من العملات" (More currencies) and "آخر تحديث في نوفمبر 2021" (Last updated in November 2021).

The website's navigation bar includes links for "مراكز الخدمات اللوجيستية" (Logistics Service Centers), "خدمات الدعم الفني" (Technical Support Services), "الاتصال بنا" (Contact Us), "اللغة" (Language), "عرض" (View), "كيف يمكننا مساعدتك؟" (How can we help you?), "اطرح سؤالك و ستجد الجواب ..." (Ask your question and you will find the answer ...), "حسابي" (My Account), "مركز الدعم والمساعدة" (Support and Help Center), "المركز الإعلامي" (Media Center), "نظام التسجيل المسبق للشحنات" (Pre-shipment Registration System), "الخدمات والمنتجات" (Services and Products), and "عن نافذة" (About Nafeza).

Nafeza e-Portal – www.Nafeza.gov.eg



The screenshot displays the Nafeza e-Portal website. At the top, there is a navigation bar with links for "Logistics Centers", "Technical Support Services", "Contact Us", and "Language". A search bar is located on the right side of this bar. Below the navigation bar, there is a section for user interaction with the text "How can we help you?" and a "Show" button. To the right of this section are "Sign In" and "New Account" links. The main header features the NAFEZA logo (National Single Window For Foreign Trade - EGYPT) and a menu with items: "About Nafeza", "Our Services", "Advance Cargo Information System", "Media Center", and "Help Center". The central banner image shows a large cargo ship at sea, with a blue circular overlay containing the text "Unified registration system" and "By signing in to Nafeza Portal Safe use through a unified registration system for a single identity to obtain many available online services." A "Discover More" button is positioned below the text. The bottom of the image shows a Windows taskbar with various application icons, a search bar, and system tray information including the time (8:26 AM) and date (11/23/2021).

Omni-Channel - Trade Community Services



Nafeza e-Portal

Registration and Single Sign-on
Direct Trade Input (DTI)
Customs Declarations Tracking
Indexed, Searchable Customs
Instructions



Nafeza Mobile Application

Enquiries Services
[Tariff, Foreign Currencies, ..]



Self-Services Machines Tablets Devices in Inspection

Omni-Channel - Trade Community Services



Imported Products Identification



Invoice

FROM FAL ABYEN & S.Y. No. Customer Name: Company Address: Los Angeles, CA 90001	World Number: 077-VISOR(20) Imported No: 0176222103584000 Date: 14/09/2019 Invoice No: P.N. No.: Terms of Sale (Invoice): Invoice for Export: O/S.E.					
SHIP TO FAL ABYEN & S.Y. No. Customer Name: Commercial Name: Company: City:	SHIP TO INFORMATION FAL ABYEN & S.Y. No. Customer Name: Commercial Name: Company: City:					
Territory: CHN 3482184 Country: CHN Phone: 00861842210	Territory: CHN 3482184 Country: CHN Phone: 00861842210					
Line	QTY	Description of Goods Part No	Units	Rate	Unit Value	Total Value
1	EA	Cadbury Moro	7622210358400	US	0.5	11000
2	EA	Other - Blank (S2.1)	100	18.00		18.00
3	EA	Port Charge	100	70.00		70.00

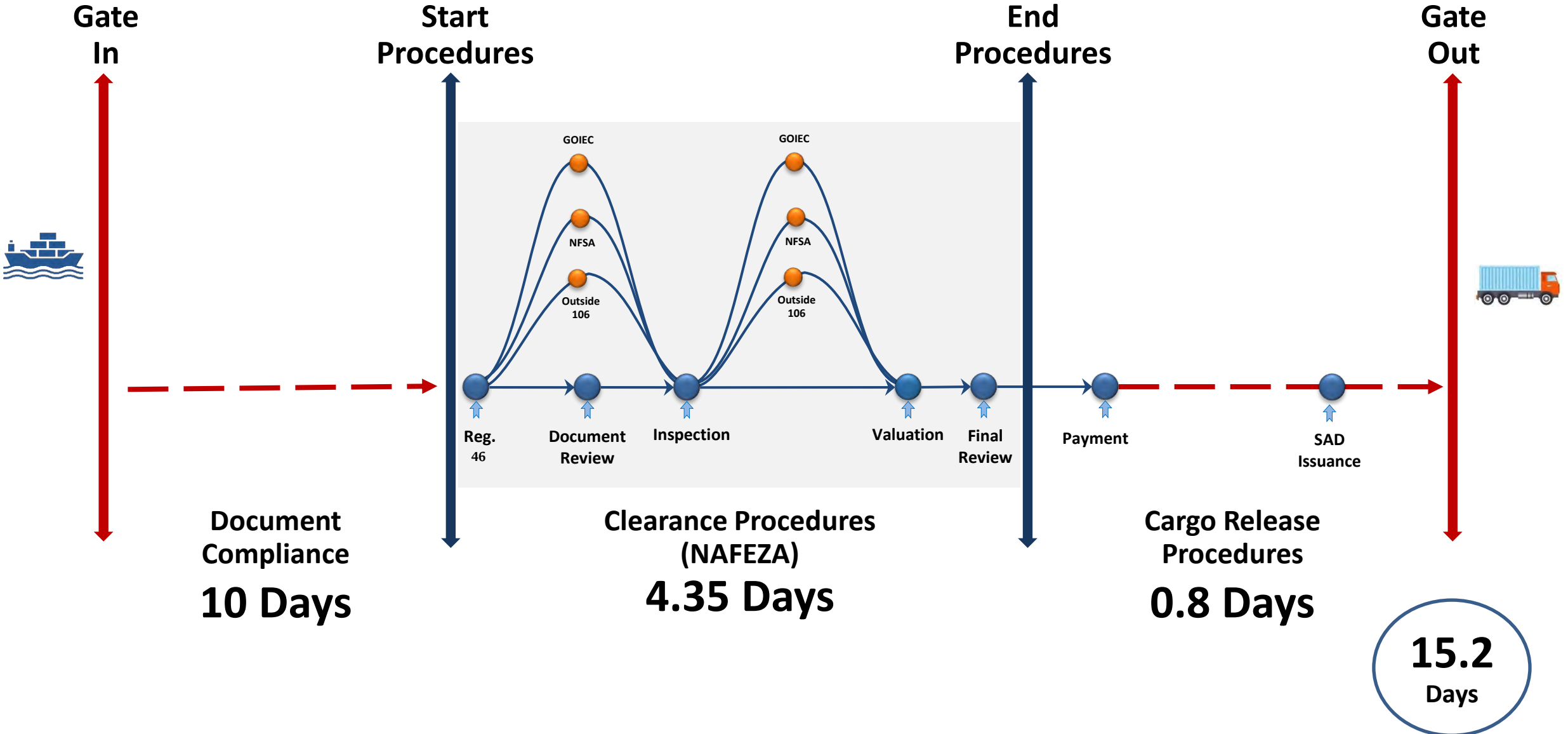
Additional Comments:

Invoice Line Total:	182.00
Invoice Net Total:	0.00
Invoice Sub-Total:	182.00
Freight:	0.00
Insurance:	0.00
Other:	0.00
Total Invoice Amount:	182.00

Shipper: Fal Abyen & S.Y. Date: 14/09/2019 Country: CHN

These terms are subject to the T.O. Conditions and without prejudice to the validity of these conditions as set by the terms contained in our contract with SHENZHEN. They may not be applied to orders placed on any other invoice or in any other way, unless otherwise stated in our contract or in our terms and conditions. We are not responsible for any loss or damage to goods in transit, including but not limited to, theft, fire, or any other cause, unless otherwise stated in our contract or in our terms and conditions.

Time Release Study (Seaports) November 2021

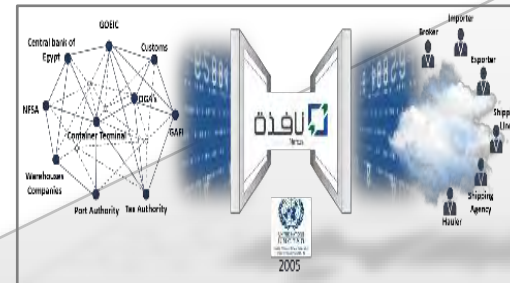


Presentation Roadmap

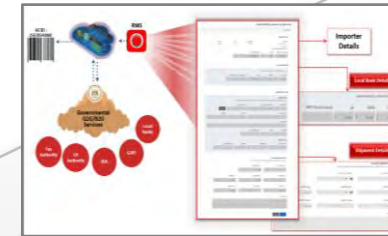
Introduction Project & Company



Nafeza Single Window The Platform & System



Advance Cargo Information System & Requirements

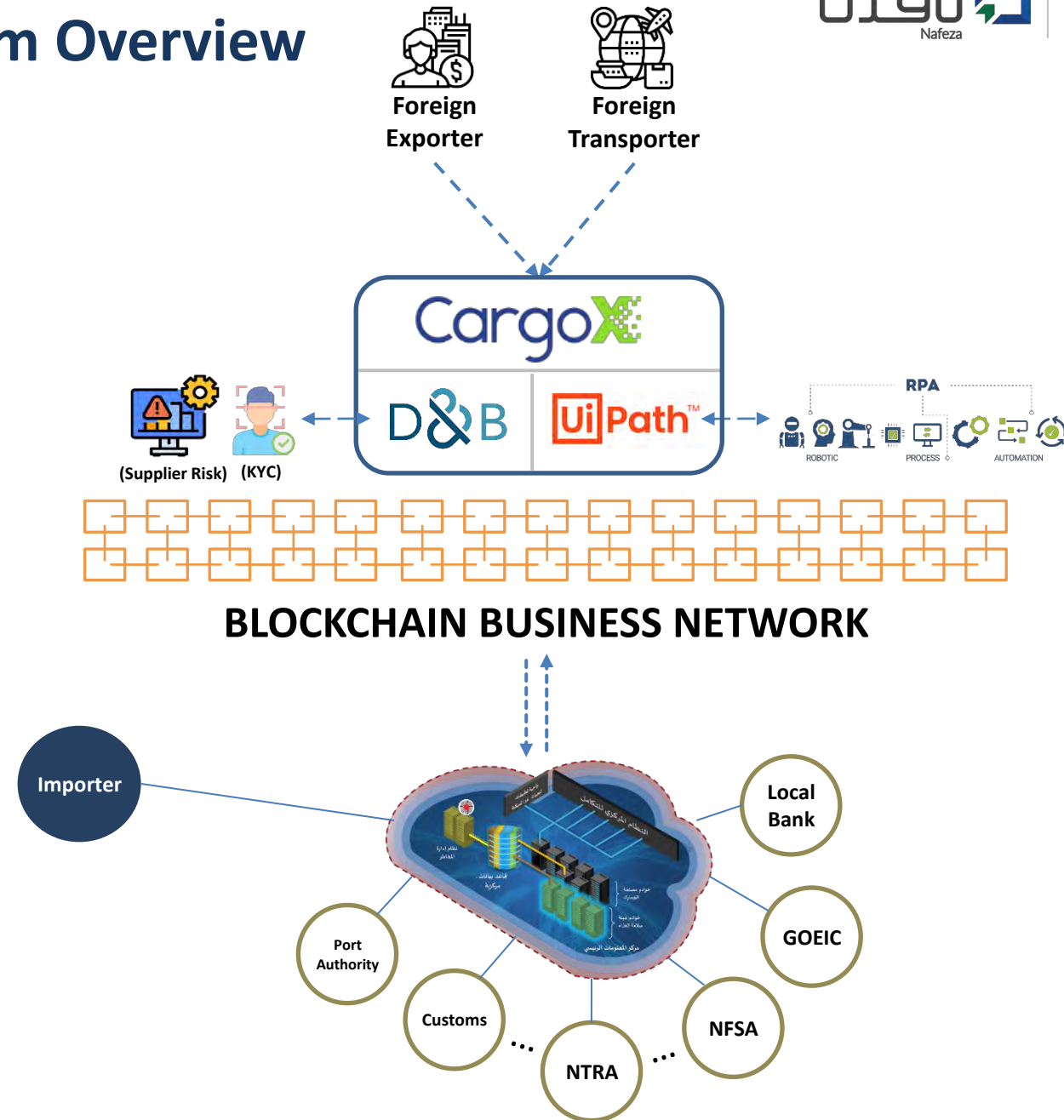


Q & A

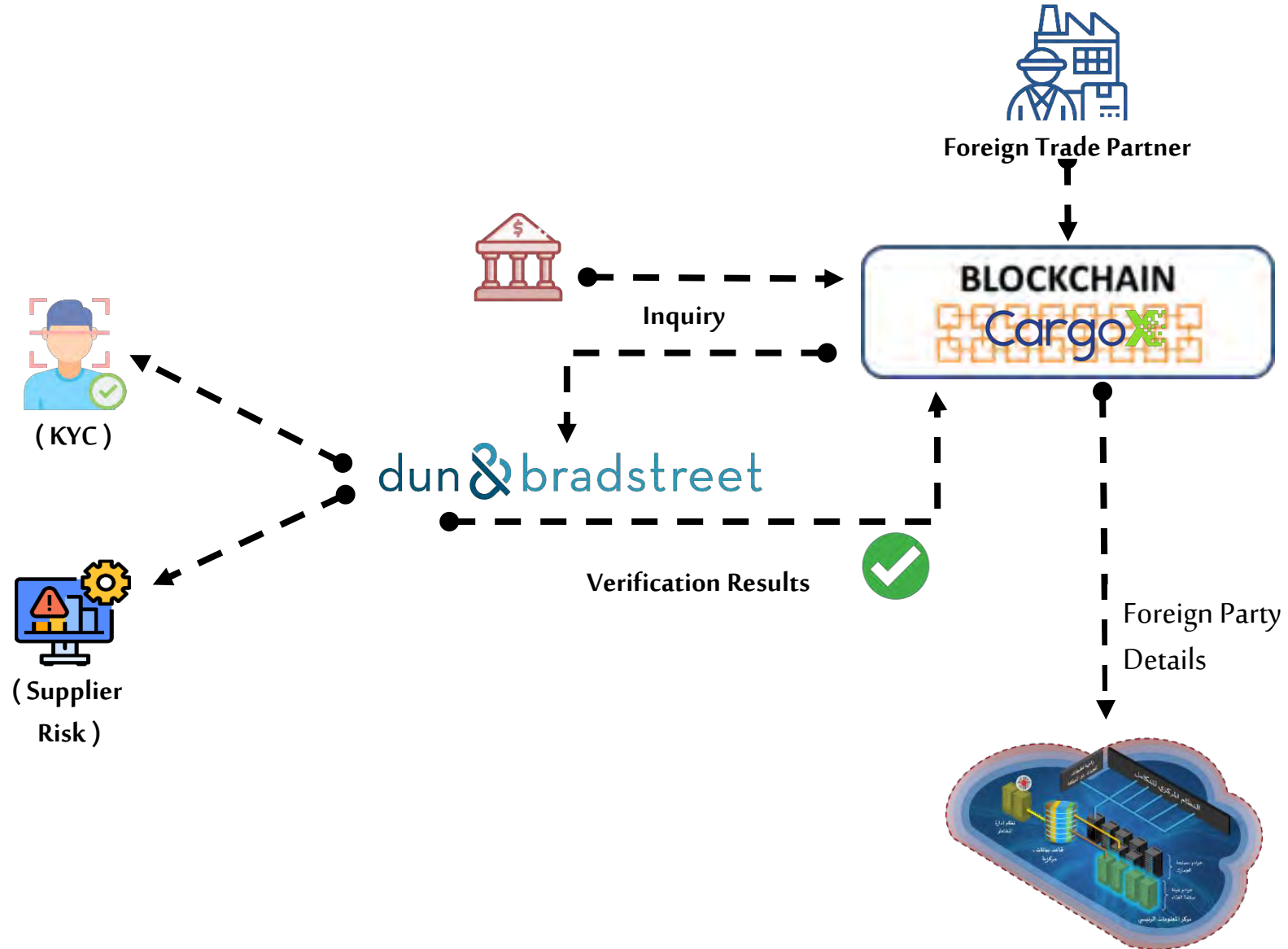


Advance Cargo Information – System Overview

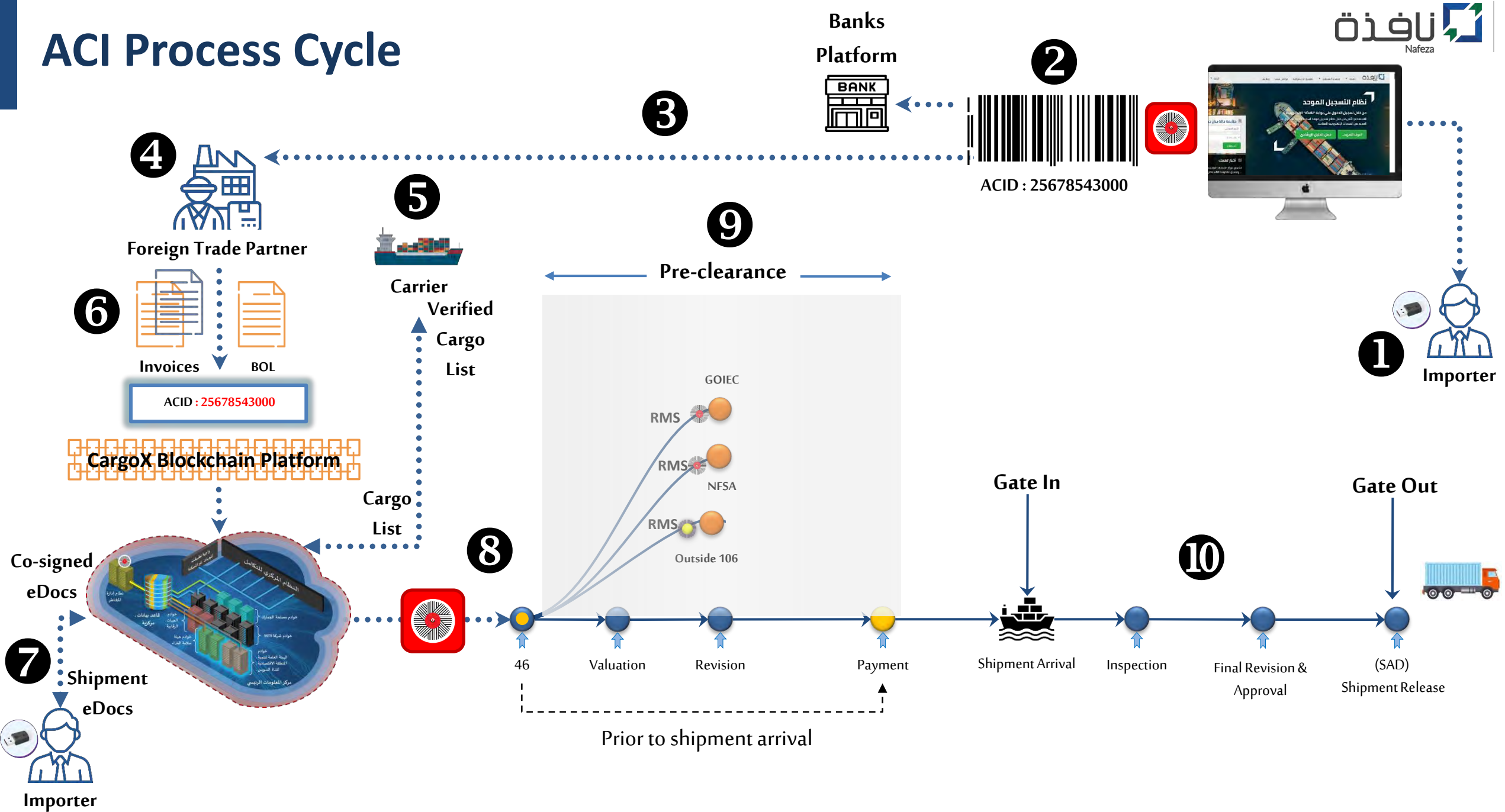
- ACI System provides automated data lodging facilities and early-on processing on documents PRIOR to shipment arrival at Egyptian ports;
- The system works as an integral component of NAFEZA System;
- The System aims at:
 - 1) Assessing potential risks before arrival;
 - 2) Establishing governance;
 - 3) Expediting cargo clearance procedures



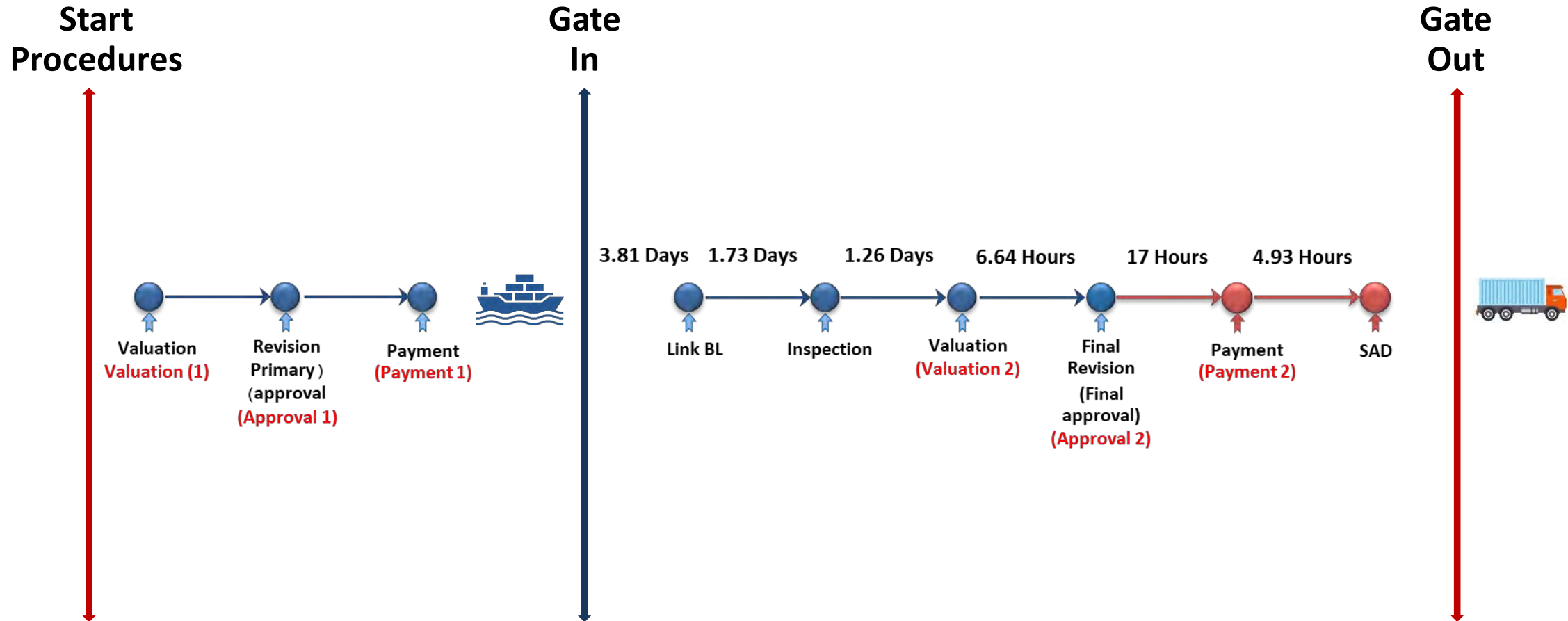
Foreign Party Verification Process



ACI Process Cycle



Time Release Study (Seaports) November 2021 – Pre-Clearance

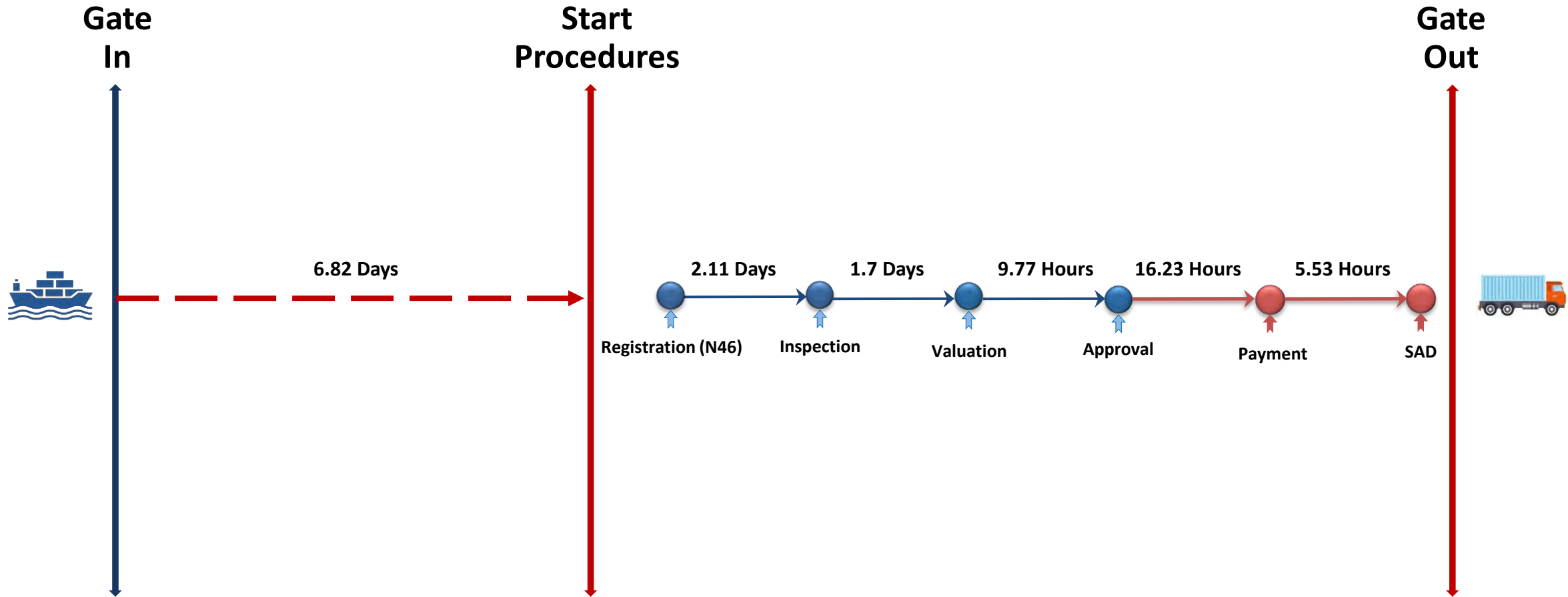


November Statistics:

Number of Completed Transactions “Pre-Clearance”: 1459 Shipments @ 10%

6
Days

Time Release Study (Seaports) November 2021 – After Vessel Arrival



November Statistics:

Number of Completed Transactions “After Vessel Arrival”: 12,766 Shipments @ 90%

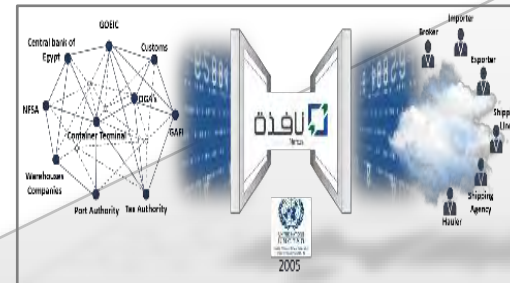
11.2
Days

Presentation Roadmap

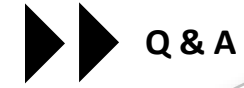
Introduction Project & Company



Nafeza Single Window The Platform & System



Advance Cargo Information System & Requirements



Q & A



- 1) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?
- 2) PDF to Excel Conversion Tool (RPA): Data safety, accuracy, and cost
- 3) What are the mandatory information required on shipment documents?
ex:(ACID, VAT or Registration Number)
- 4) Why is it required to send the original (paper) Certificate of Origin? And when will the E-COO be accepted by Customs Authority?
- 5) If the GS1 is not available, what should the Exporter do?

- 6) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?
- 7) Exporters are facing difficulties changing their VAT numbers and company names on Cargo X platform, what can be done to solve those issues?
- 8) Can the bill of lading be uploaded after vessel departure?
- 9) Where the authorized exporter number should be added in the excel template in order to benefit from the preferential rules of origin?
- 10) Where the declaration of preferential rules of origin should be added in the excel template when the value of goods is less than 6.000 euro?

- 11) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?
- 12) Could you please confirm that document legalizations are not longer needed?
- 13) What will happen if the system collapses and it is not possible to send the cargo for several weeks? Will there be any insurance to cover these situations?
- 14) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?

- 15) In case of consolidated shipments, can the ACID be requested only once per transport unit/consignee/shipper?
- 16) How will the shipments for the Egyptian government/administration be treated?
- 17) When an ACI number has been obtained but, during loading, the factory is forced to modify the order (for example, there is a shortage of stock and the factory changes the products to satisfy its customer), what happens to the ACI number obtained? What should the company do?

18) In order to issue the ACID number, exporters are requested to provide sensitive information to the Egyptian client such as ID numbers, and they are very concerned to provide such details. This requirement is not compliant with the EU regulations on personal data processing (GDPR).

19) Why can't the management of the Cargo X accounts for the exporters be outsourced?

Letter of Credit and Cash against Document

20) More details are needed regarding the cash against documents payment method when some banks are acting as a guarantor. As banks acting as a guarantor are not integrated in the ACI system, it is theoretically possible to clear the goods through customs before paying.

21) What is the cost of the ACI Envelope?

22) Is Cargo X cost related to the number of intermediaries?

23) Is payment with Credit Cards and PayPal accepted?

24) Users must buy “units” in advance in order to pay transfer fees on Cargo X. This method is not compliant with many companies’ purchasing policies as “units” should be paid on the basis of an invoice but not a proforma invoice which has no legal value. Nevertheless, we understand that it is possible to buy units based on invoices but, in this case, it adds 100\$/manual invoice fee and since companies would receive their units up front, there is a provision in the price list in case of late payment. Thus, there is a risk that the account will be temporarily disabled and its reactivation costs \$500.

25) \$150 have to be paid, +20% VAT, while the payment is made toward Slovenia, which is in the EU, so why is there a VAT to be paid : a lot of companies are asking if the EU shouldn't normally be exempted of VAT regarding payments made intra EU?)

26) Why is it required to submit the 10-digit HS Code? Is the 6 or 8 digit accepted by the Customs Authority?

27) Difficulties encountered with third countries: For example, if an EU company exports products from China or India to Egypt, the bill will be produced in the EU, but the shipment will come from those third countries. In this case, the system seems very constraining as ACI information must be shared and printed on documentation issued by different parties: the invoice from the seller and packing list/COO from the shipper.

28) Registration on the Nafeza platform: Due to a high number of requests, some Egyptian partners are still waiting for approval of their account on the platform

29) A direct phone contact with administrators and the help desk of Cargo X is needed

30) Online training courses for the Exporters

31) Can Cargo X provide a demo application? in order to facilitate and enable the foreign commercial offices representatives to practice the system and provide proper assistance to foreign exporters

32) Would it be possible to have a longer test period for process adaptation?

33) How to deal with shipments that were originally destined to another country and then requested to be re-routed to Egypt after loading from origin or while being in-route? (no ACID number reported/verified prior loading from origin)

34) How many countries are using Cargo X system?

35) Are banks connected to the new system now?



Thanks

Invoice Template Generation Stage

1 Sign In – Cargo X Platform

You are about to connect your CargoX account to Converter Portal

After you sign in, you will be able to review the permissions Converter Portal has requested and grant/deny them.



Sign in

Please provide your login credentials to sign into the CargoX platform.

Enter your email

[Forgot password?](#)

[I want to login with my blockchain key](#)

Next

Create a new account

If you or your company doesn't have an account on CargoX platform, it's easy to create one. And it's completely free.

Create an account

By signing in to CargoX Platform you agree with [General terms and conditions](#) and [Special Terms and conditions](#).

2 Go to <https://cargox.digital> and click Link "Invoice Converter Portal"




Invoice Converter Portal

 Invoice Converter Portal Service 
It is a service to convert PDF system-generated invoices to standard Invoice templates in Excel format.

To access the Invoice Converter Portal, you have to authenticate with CargoX first.


 [Connect using CargoX account](#)

Powered by 

3 Enter Password

You are about to connect your CargoX account to Converter Portal

After you sign in, you will be able to review the permissions Converter Portal has requested and grant/deny them.



Sign in

Please provide your login credentials to sign into the CargoX platform.

Enter your password

[Forgot password?](#)

[Back](#)

Create a new account

If you or your company doesn't have an account on CargoX platform, it's easy to create one. And it's completely free.

By signing in to CargoX Platform you agree with [General terms and conditions](#) and [Special Terms and conditions](#).

④ Press On “Grant Permissions on Cargo-X “

Converter Portal wishes to access your CargoX account.

Grant permissions for

viewing personal details

viewing company details

Grant access

Cancel

5 Verification Code Sent via e-mail

CargoX

Verify your access

As you haven't used this system before, we have sent you a code to your registered email address to protect your account. Please check your inbox and copy the code here.

Remember this computer for 90 days

Didn't receive a code? [Re-send verification code](#)

Verify

7 Upload PDF Invoice Mapping (5 Samples per format)

INVOICE CONVERTER Mohamed Saied

Create Mapping Request

1 Upload Invoice Samples — 2 Upload Mapping File — 3 Review

Invoice Sample Instructions ✕

1. Send at least 5 different sample invoices of 5 different numbers in a computer-generated PDF readable not image. This should help the system to read your invoice structure with high accuracy.
2. Please make sure to send only the commercial invoice. Don't include any other documents in the invoice file (like the packing list).

Select Training files:

- 1 File should be Readable PDF
- 2 5 Minimum files - 10 Maximum files
- 3 Max size should be 3 MB per file

Click on this area to select files

Select file(s) from device

Back Next

6 Upload PDF Invoice Mapping

INVOICE CONVERTER ☰ Mohamed Saied MS

Create Mapping Request

1 Upload Invoice Samples 2 Upload Mapping File 3 Review

Mapping File Instructions ✕

- Send one of the sample invoice in PDF format with mapped fields using attached file mapped invoice is numbering your invoice's each field with the numbering order sent in the following attachment inside your invoice format.

Please find this link for your reference: <https://www.nafeza.gov.eg/en/download-center/view/1217>

- Download Mapping Example: [DOWNLOAD](#)
- In case of any issues/enquires, we are glad to receive them on email: support-invoice@bizdocconvert.com

Select Mapping file:

- 1 File should be Readable PDF
- 1 Maximum files should be 1 file
- 1 Maximum size should be 3 MB

Click on this area to select files

Select a single file from device

8 Submit your PDFs files only using invoice conversion portal

INVOICE CONVERTER

Mohamed Saied MS

Create Mapping Request

1 Upload Invoice Samples 2 Upload Mapping File 3 Review

E-Mail Address:
mohamed.saied@mts-egy.com

File	Type
BCard.pdf	Sample
Cargo X Screen Shots.pdf	Sample
Mapping Example.pdf	Sample
Quick guide how to convert from PDF to Excel .pdf	Sample
Roambee Honeycomb Platform Deep Dive v2.0.pdf	Sample
Cargo X Screen Shots.pdf	Mapping

Back Submit


9 Notification e-mail

INVOICE CONVERTER

Mohamed Saied MS

Create Mapping Request

✓ Upload Invoice Samples — Upload Mapping File — 3 Review



The Invoice Samples has been submitted successfully
Your request is under process by the concerned department and they will contact you to inform you with the updates.

[Go Back](#)

9 Notification e-mail

INVOICE CONVERTER

PDF Conversion

PDF Training

Invoice Converter - Mapping Request has been approved



Support-invoice <support-invoice@bizdocconvert.cc>
To Mohamed Adel

Reply

Reply All

Forward



Mon 11/22/2021 5:58 PM

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

MAPPING REQUEST APPROVED

The Mapping Request has been approved, you can use the service now to convert your invoices.

Comment:

Accepted mapping request.

Updating Inbox.

Connected to: Microsoft Exchange




100%

PDF Invoice Conversion Stage

1 Upload Actual Shipment Invoice PDF File

INVOICE CONVERTER

Mohamed Saied 

This is page for handling the conversion of your invoice. You have to upload your invoice in readable PDF format and enter your mail; then you will receive the result on your mail.




User Details	
Name	Mohamed Saied
Email	mohamed.saied@mts-egy.com
CargoX ID	a7bc2ff9-9b3a-4540-b412-6944d9570919
Supplier Name	MTS
Supplier Registration Number	0000

PDF Conversion

E-Mail Address:

Select PDF file(s):


- 1 File should be Readable PDF
- 1 Max size should be 5 MB
- 1 Upload only the commercial invoice. Don't include any other documents in the invoice file (like the packing list).

 →  → 

Click on this area to select files

Select file(s) from device

2 Select PDF Invoice

SAMSUNG		Commercial Invoice			
<small>Samsung Electronics Singapore Pte. Ltd. UEN / GST Registration No. 202039810 (PC Division) 30 Pass Parkway Road #17-01/02 Mapletree Business City Singapore 137440 Tel: (65) 6933 9008</small>		(Invoice No. : 9100402490)		Page : 1/1	
				Date :	2021.11.19
				Purchaser :	BTC_CC_C540
Consignee :		CARRIER :			
SAMSUNG ELECTRONICS EGYPT S.A.E		Forwarder :		DHL GLOBAL FORWARDING (VN)	
SEEG		Master B/L :		MAEU214582688	
		House B/L :		MAEU214582688	
		ETD :		2021.11.19	
		ETA :		2021.12.07	
		Route :		VSL	
		Container No. :		TCNU2435100	
Notify Party :		From :		Ho Chi Minh City, Vietnam	
SAMSUNG ELECTRONICS EGYPT S.A.E		To :		Port Said East, Egypt	
SEEG		Terms of Pay :		S260	
PIECE NO.98, ENGINEERING SECTOR 12		Currency :		USD	
KOM ABU RADI INDUSTRIAL ZONE		N/W, G/W :		1,677 / 2,798	
AL WASTA, BENI SUEF					
Terms of Delivery : EXW, SUPPLIER'S WAREHOUSE					
Ex Works					
No	Material Number	Quantity	Unit	Price	Amount
	Description			Cust. PO No.	Cust. PO Seq.
	Vendor Part No.			Use Code	Origin
	HS Code			License No(SG)	Product Code
1	BN96-53302C	512	PC	16.270600	8,330.65
	ASSY COVER P-REAR,55AU7000C,PC+ABS+ED20%			3003506559	000010
				E	VN
	8529909090				
Items total :			512	PC	8,330.65
	PALLET	16	PC	GW :	2,798.000 KG
Invoice No. :		SEEG-210059 , DY22 , PHUOC NGUYEN INDUSTRIAL SUPPORT JS			
Remark		ACI No. 4134679102021111247, SEEG VAT No. 413467910			
					
		H S Jun Head of IPC			

3 Submit PDF Invoice

INVOICE CONVERTER ☰ Mohamed Saied MS


Email	mohamed.saied@mts-egy.com
CargoX ID	a7bc2ff9-9b3a-4540-b412-6944d9570919
Supplier Name	MTS
Supplier Registration Number	0000

PDF Conversion

E-Mail Address:



Select PDF file(s):

- File should be Readable PDF
- Max size should be 5 MB
- Upload only the commercial invoice. Don't include any other documents in the invoice file (like the packing list)




Click on this area to select files

[Select file\(s\) from device](#)

 BCard.pdf 

[Submit](#)

4 Acceptance message

INVOICE CONVERTER Mohamed Saied 

PDF Conversion
PDF Training

ⓘ This is page for handling the conversion of your invoice. You have to upload your invoice in readable PDF format and enter your mail; then you will receive the result on your mail ✕

User Details	
Name	Mohamed Saied
Email	mohamed.saied@mts-egy.com
CargoX ID	a7bc2ff9-9b3a-4540-b412-6944d9570919
Supplier Name	MTS
Supplier Registration Number	0000




PDF Conversion

✔ **Success**
The invoice is under processing by the robots and the converted Excel will be delivered through your email shortly. ✕

E-Mail Address:

Select PDF file(s):

- ⓘ File should be Readable PDF
- ⓘ Max size should be 5 MB
- ⓘ Upload only the commercial invoice. Don't include any other documents in the invoice file (like the packing list).

 →  → 

Click on this area to select files

[Select file\(s\) from device](#)

5 Final outcome – Invoice Excel Format

g Electronics Singapore
Commercial Invoice

IPC Division) 30 Pasir Panjang Road
 #17-31/32 Mapletree Business City
 Singapore 117440
 INVOICE

Registration #: 202033851D
 City Code: 5G
 Web Site:

Phone: (65) 6853 9000
 Fax:

Export To: SAMSUNG ELECTRONICS EGYPT S.A.E
 Address: PIECE NO.98, ENGINEERING SECTOR 12
 KOM ABU RADI INDUSTRIAL ZONE AL
 WASTA, BENI SUEF

Exporter Contact :
 Importer Contact :

Egypt Tax Code : 413467910
 Purchase Order #: 3003508559
 Invoice #: 9100402490
 Currency: USD

ACID #: 4134679102021111247
 Purchase Order Date:
 Invoice Date: 2021.11.19
 Inco Term: EXW

Origin Port: N/A
 Destination Port: N/A

Proforma Invoice:
 Gross Weight: 2.798
 Net Weight: 1.677
 Weigh unit: KG

#	Product Code	TradeMarkOwner/Manufacturer	Brand Name	Model	HS Tariff Code	Country of Origin	Description	Quantity	Qty Unit	Expiry Date	Unit Price	Unit price basis	Net Weight	Total
1	8896-S1302C				8529909090	VN	ASSY COVER P- REAR;SSAUJ7000C,PC+ABS+EO20N	512	PC		16.27	1		\$8,330.65

Lines #: 1

Invoice Subtotal	\$8,330.65
Freight Cost	\$0.00
Insurance Cost	\$0.00
Other Costs	\$0.00
Total	\$8,330.65

Ready | Invoice | Package Type list | Unit of measure list | Cities | Currency List | Country List | 85%

1) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?

As per Circular Instruction No. 54 for year 2021 , documents and data can be obtained from their source, so it is necessary to send both the commercial invoice file in PDF format as a visual form for the invoice, as well as an excel file to download the data

2) PDF to Excel Conversion Tool (RPA): Data safety, accuracy, and cost

The conversion tool is accurate and is free of charge till Mar. 2022. In regards to, the data safety we can assure you that all the processing is done in a safe and secure manner.

3) What are the mandatory information required on shipment documents?
ex:(ACID, VAT or Registration Number)

ACID on all shipment documents and the ACID + VAT or Registration Numbers of the importer and exporter on Bill of Lading and Commercial Invoice

4) Why is it required to send the original (paper) Certificate of Origin? And when will the E-COO be accepted by Customs Authority?

accordance with the international agreements concluded now, the original document as stipulated in the agreement must be submitted, and a study is being conducted to reconcile this situation to suit the new system

5) If the GS1 is not available, what should the Exporter do?

The part number can be used instead

6) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?

7) Exporters are facing difficulties changing their VAT numbers and company names on Cargo X platform, what can be done to solve those issues?

Any change in the basic data of the company such as the VAT or the address must go through the verification process again until it is confirmed that the amendment that was made is the correct data [More about re](#)

8) Can the bill of lading be uploaded after vessel departure?

Yes

9) Where the authorized exporter number should be added in the excel template in order to benefit from the preferential rules of origin?

Preferential rules of origin benefits are obtained through the pdf documents, Customs officers will look and review as the per the pdf documents

10) Where the declaration of preferential rules of origin should be added in the excel template when the value of goods is less than 6.000 euro?

11) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?

12) Could you please confirm that document legalizations are not longer needed?

Yes

13) What will happen if the system collapses and it is not possible to send the cargo for several weeks? Will there be any insurance to cover these situations?

Documents will be sent via courier to the Egyptian Importer, and he will be submitting it through the logistics centers.

14) Why are the exporters required to upload the Commercial Invoice in PDF and Excel format?

15) In case of consolidated shipments, can the ACID be requested only once per transport unit/consignee/shipper?

Unfortunately, this is not possible.

16) How will the shipments for the Egyptian government/administration be treated?

All government agencies have a record with the Egyptian customs, and therefore it is possible to register on a window platform to do all procedures electronically, including the ACI system

17) When an ACI number has been obtained but, during loading, the factory is forced to modify the order (for example, there is a shortage of stock and the factory changes the products to satisfy its customer), what happens to the ACI number obtained? What should the company do?

You can change the ACID request data (except the Importer & Exporter) prior to vessel departure from port of origin.

18) In order to issue the ACID number, exporters are requested to provide sensitive information to the Egyptian client such as ID numbers, and they are very concerned to provide such details. This requirement is not compliant with the EU regulations on personal data processing (GDPR).

Exporter can provide his mobile no. as a contact person or even can use tele. no for the company

19) Why can't the management of the Cargo X accounts for the exporters be outsourced?

This will be available by the end of Q1 2022.

Letter of Credit and Cash against Document

20) More details are needed regarding the cash against documents payment method when some banks are acting as a guarantor. As banks acting as a guarantor are not integrated in the ACI system, it is theoretically possible to clear the goods through customs before paying.

Banking system will be integrated start of Jan. 2022 for the two payment methods PAY IN ADVANCE and OPEN ACCOUNT and by mid of 2022 will implement CAD and LC

And it is not possible at all to clear goods through customs before paying and issue FORM 4 from banks as proof of payment to the foreign exporter

21) What is the cost of the ACI Envelope?

\$150 for the envelope plus \$3 per document, the price cap for the ACI envelope is \$165 regardless of the number of documents per envelope.

22) Is Cargo X cost related to the number of intermediaries?

No relation between the cost and the number of intermediaries.

23) Is payment with Credit Cards and PayPal accepted?

Yes

Invoicing/Billing

24) Users must buy “units” in advance in order to pay transfer fees on Cargo X. This method is not compliant with many companies’ purchasing policies as “units” should be paid on the basis of an invoice but not a proforma invoice which has no legal value. Nevertheless, we understand that it is possible to buy units based on invoices but, in this case, it adds 100\$/manual invoice fee and since companies would receive their units up front, there is a provision in the price list in case of late payment. Thus, there is a risk that the account will be temporarily disabled and its reactivation costs \$500.

This question is unclear

25) \$150 have to be paid, +20% VAT, while the payment is made toward Slovenia, which is in the EU, so why is there a VAT to be paid : a lot of companies are asking if the EU shouldn't normally be exempted of VAT regarding payments made intra EU?) This question should be answered by Cargo X

26) Why is it required to submit the 10-digit HS Code? Is the 6 or 8 digit accepted by the Customs Authority?

The 6- or 8-digit HS Codes are accepted

27) Difficulties encountered with third countries: For example, if an EU company exports products from China or India to Egypt, the bill will be produced in the EU, but the shipment will come from those third countries. In this case, the system seems very constraining as ACI information must be shared and printed on documentation issued by different parties: the invoice from the seller and packing list/COO from the shipper.

Both parties or either one of them can send the documents on Cargo X

28) Registration on the Nafeza platform: Due to a high number of requests, some Egyptian partners are still waiting for approval of their account on the platform

Issue solved, if there is any pending cases, please send the registration number of the request so we can investigate

29) A direct phone contact with administrators and the help desk of Cargo X is needed

- 30) Online training courses for the Exporters *This is currently being discussed with Cargo X*
- 31) Can Cargo X provide a demo application? in order to facilitate and enable the foreign commercial offices representatives to practice the system and provide proper assistance to foreign exporters
This is currently being discussed with Cargo X
- 32) Would it be possible to have a longer test period for process adaptation?
Unfortunately, this will not be possible
- 33) How to deal with shipments that were originally destined to another country and then requested to be re-routed to Egypt after loading from origin or while being in-route? (no ACID number reported/verified prior loading from origin) *In case of Bulk Cargos, this issue has been sorted out. The ACID will be requested 3 hours before manifest submission (Manifest submission as per Customs law should be submitted 48 Hours prior to arrival)*

- 34) How many countries are using Cargo X system? Now, we have exporters from 172 countries registered on Cargo X.
- 35) Are banks connected to the new system now? Not yet, the integration with the banks will be done on the 31st of December 2021